

CROFT

BESPOKE BY DESIGN

OUT OF BUNDLE COSTS

02



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Call Type Description	Price (pence per unit)	Minimum First Period Charge	Billing Increments
On Net	64.18p per minute	1 second	1 second
Cross Net	64.18p per minute	1 second	1 second
Landlines	64.18p per minute	1 second	1 second
Voicemail	64.18p per minute	1 second	1 second
Channel Islands & Isle of Man (excluded from bundles)	64.18p per minute	1 second	1 second
SMS	64.18p per message	N/A	per unit
Channel Islands & Isle of Man SMS (excluded from bundles)	64.18p per message	N/A	per unit
MMS	64.18p per message	N/A	per unit
Video Call	64.18p per minute	1 second	1 second
Video Call - International	64.18p per minute	1 second	1 second
Call Return - Landline	64.18p per minute	60 seconds	60 seconds
Call Return - Cross Net	64.18p per minute	60 seconds	60 seconds
Call Return - Personal Numbering Service	64.18p per minute	60 seconds	60 seconds
International Call - EU	£1.25 per minute	60 seconds	60 seconds
International Call - RoW	£2.50 per minute	60 seconds	60 seconds
International SMS	80p per message	N/A	per unit
Non-Geo Access Charge (084 & 087)	80p per minute	60 seconds	1 second
Premium Call Access Charge (09)	80p per minute	60 seconds	60 seconds
Directory Enquiries Access Charge (118)	80p per minute	60 seconds	1 second
Freephone (0800)	Free of charge	1 second	1 second
Radio Paging Services (i.e. 076)	64.18p per minute	N/A	per call
Personal Numbering Services (i.e. 070)	64.18p per minute	60 seconds	1 second
Call Forwarding Services (i.e. 07744/07755)	64.18p per minute	60 seconds	1 second
Data	6p per MB	per KB	per KB

Please Note: Price displayed is only a part cost of the call known as an Access Charge. There is also a provider's service charge which is variable dependent on the service.

Cost is rounded per event to the nearest pence.

Freephone numbers may still be charged when dialling from outside of Europe.

